

UNCLASSIFIED

*See
4/18/01*

01 04 171906Z APR 01 RR UUUU AA ZEXW

YES

CDRMTMC ALEXANDRIA VA//MTPP//

AIG 7591

AIG 7593

AIG 7595

AIG 7596

AIG 12481

ESC DI FIELD OFFICE M ALICE SPRINGS NT AS//TO//

CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//

CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//

513CCW RAF MILDENHALL UK//LGTT//

4722 SPTS CFB NORTH BAY ONTARIO CAN//LGTT//

MCAS BEAUFORT SC//S4TMO//

COMNAVSUPSYSCOM MECHANICSBURG PA/442//

COGARD WASHINGTON DC//G-WPM-2/GLCL//

HQDA WASHINGTON DC//DALO-TSP-PP//

CMC WASHINGTON DC//LFT-4//

HQUSAF WASHINGTON DC//ILTT//

CDRMTMC ALEXANDRIA VA//MTIM-TPPP//

CDR599THTRANSGPTML WHEELER AAF HI//

DIRMTMC598THTRANSGP VAIHINGEN GE//

CHARLES FISHBURN, TMS
MTPP-HQ, (703) 428-3280

NONIE C. CABABA, COL, USAF ,MTPP

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INFO CVSARCS OTJAG FT MEADE MD//JACS//
NAVY JAG WASHINGTON DC//NJAG 14C//
GSA FSS CENTRAL OFFICE ARLINGTON VA//
AFLSA WASHINGTON DC//JACC//
CMC WASHINGTON DC//CODE MHP-40//
DFAS OPLOC NORFOLK VA//FTA//

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE
SUBJECT: CARRIER PERFORMANCE ACTIONS - DARBY MOVERS, INCORPORATED
(DRBM), HQ-01-0010

1. EFFECTIVE THE DATE OF THIS MSG DRBM IS PLACED IN WORLDWIDE NONUSE FOR ALL DOD HOUSEHOLD GOODS/UB CODES OF SERVICE DOMESTIC AND INTERNATIONAL, INTO AND OUT OF ALL RATE AREAS. THIS ACTION IS BEING TAKEN BECAUSE OF DRBM REQUEST.
2. ALL ITOS WILL FOLLOW PROCEDURES OUTLINED IN CHAPTER 410.F.2 OF THE DTR.
3. NO NEW TONNAGE WILL BE OFFERED TO DRBM.
4. ITOS WILL PROVIDE HQ MTMC (CONUS), MTMC EUROPE, AND MTMC PACIFIC (OCONUS) A LIST OF ALL SHIPMENTS WHICH HAVE NOT ARRIVED AT DESTINATION.

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5. SHIPMENTS ALREADY BOOKED AND HAVE NOT BEEN PICKED UP MUST BE PULLED BACK AND RETENDERED TO OTHER CARRIERS WITH THE SAME AGENT IF POSSIBLE.

6. DRBM SHIPMENTS ALREADY IN THE PIPELINE (I.E., SHIPMENTS THAT HAVE MOVED BEYOND THE ORIGIN AGENT WAREHOUSE) REMAINS THE RESPONSIBILITY OF THE CARRIER TO COMPLETE MOVEMENT.

7. IAW THE ABOVE MENTIONED DTR REFERENCE ITOS ARE ASKED TO KEEP COPIES OF THE ORIGINAL GBLS, RETENDERED GBL CORRECTION NOTICE, PURCHASE ORDERS OR FREIGHT WARRANT, COPIES OF ANY BILLS PAID FOR SHIPMENTS THAT WERE RETENDERED AND PROVIDE THE COPIES OF THE ORIGINAL AND RETENDERED GBLS TO THIS HQ ATTN: MS. GLORIA WARD-LEWIS, MTPP-HQ, DSN: 328-2998, COML: (703) 428-2998, ONCE THE SHIPMENTS HAVE ARRIVED AT DESTINATION.

8. POINT OF CONTACT ARE AS FOLLOWS:

MTMC EUROPE - MR. TOMMY HASLETT OR MS. DONNA BONVECHIO, AT DSN: 680-5897/5167, COML: 011-49-711-680-5897/5167, FAX: 011-49-711-680-5203.

MTMC PACIFIC - MS. MAE OHORI, OR MR. WALT AGENA, DSN: 456-3741/3331, COML: (808) 656-3741/3331.

PROBLEMS AFTER NORMAL DUTY HOURS SHOULD BE REPORTED TO HQMTMC

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COMMAND OPERATIONS CENTER (COC) 1-800-756-MTMC (6826)

HQMTMC FOR OPERATIONAL ISSUES THAT CANNOT BE RESOLVED AT THE
FIELD LEVEL -DON DETTE AT DSN: 328-3038, COML: (703) 428-3038, FAX:
(703) 428-3389

9. HQMTMC CARRIER QUALIFICATION AND PERFORMANCE BRANCH - MR.
CHARLES FISHBURN, MTPP-HQ, DSN: 328-3280, COML: (703) 428-3280,
FAX COML: (703) 428-3388

CHARLES FISHBURN, TMS
MTPP-HQ, (703) 428-3280

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